



Neighborhood Based Community Services Program

Abbreviated Quarter 2 SFY2010-2011

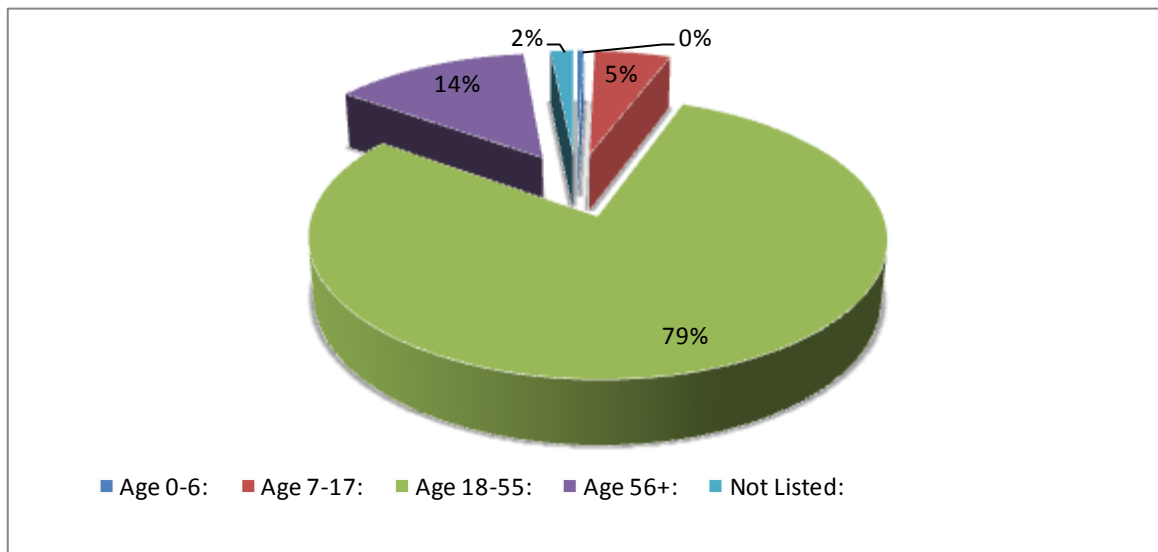
Activity and Demographic Report

This report has been reviewed by and received input from all participating program providers, the Neighborhood Based Program Manager, the Neighborhood Based Community Services Program Advisory Board and the Division of Mental Health and Addictions. Please note: this report contains information for the months of September through December 2010.

The report is designed to reflect the total number of persons served throughout the program; therefore all persons are represented regardless of service type (e.g. couples and family members seen in session are all included in the contact numbers).

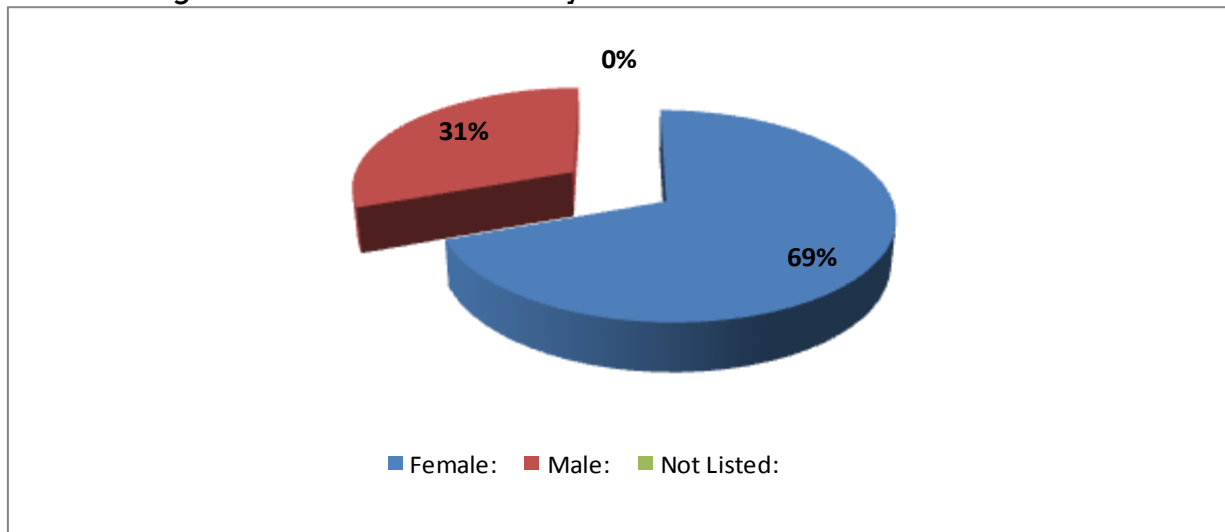
Program Demographic Summary- Individual Sessions

I. Percentage of Individual Sessions by Age Groupings:



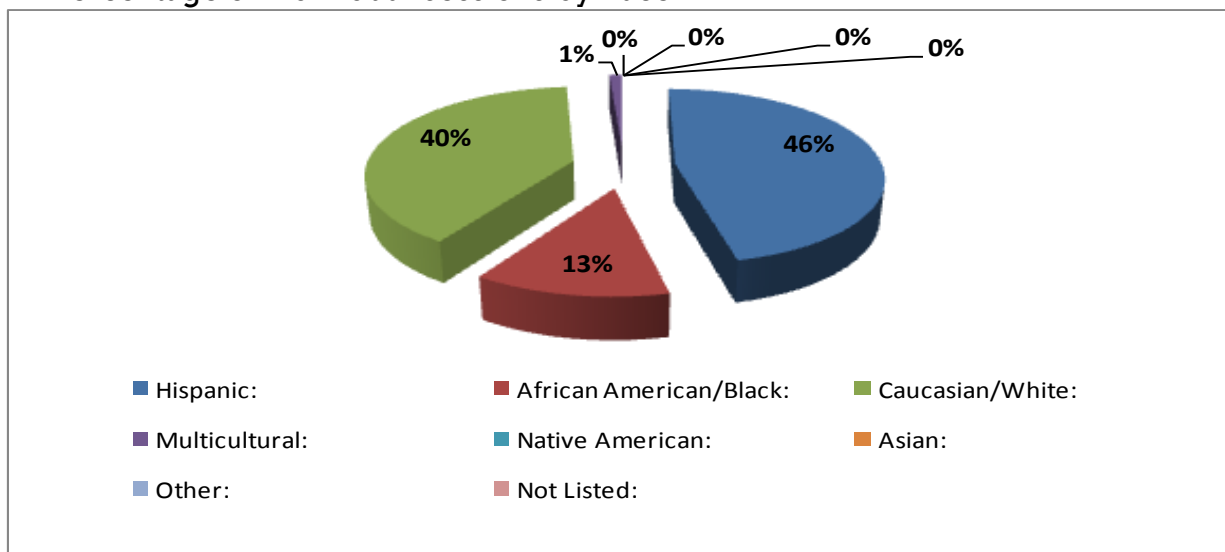
Individual Sessions by Age	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Age 0-6:	2				2
Age 7-17:	8	15			23
Age 18-55:	120	225			345
Age 56+:	18	41			59
Not Listed:	7				7
Totals:	155	281			436

II. Percentage of Individual Sessions by Sex:



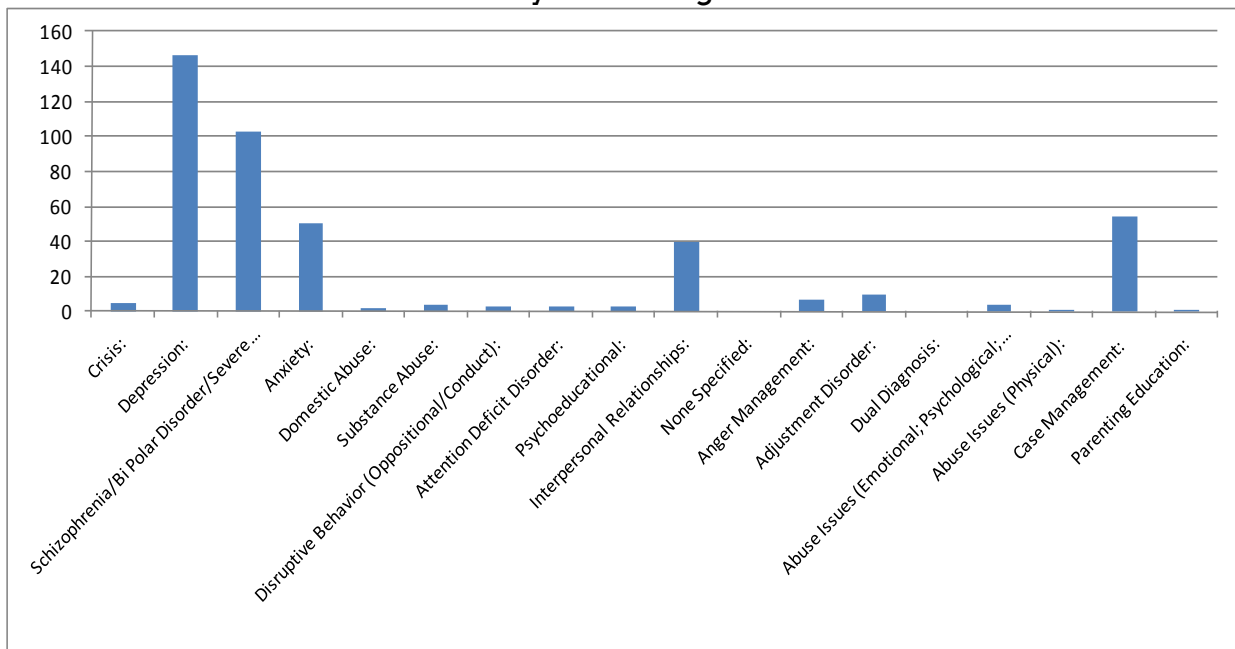
Individual Sessions by Sex	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Female:	111	191			302
Male:	44	90			134
Not Listed:					
Totals:	155	281			436

III. Percentage of Individual Sessions by Race:



	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hispanic:	55	147			202
African American/Black:	46	10			56
Caucasian/White:	54	119			173
Multicultural:		5			5
Native American:					
Asian:					
Other:					
Not Listed:					
Totals:	155	281			436

IV. Number of Individual Sessions by Presenting Issues:

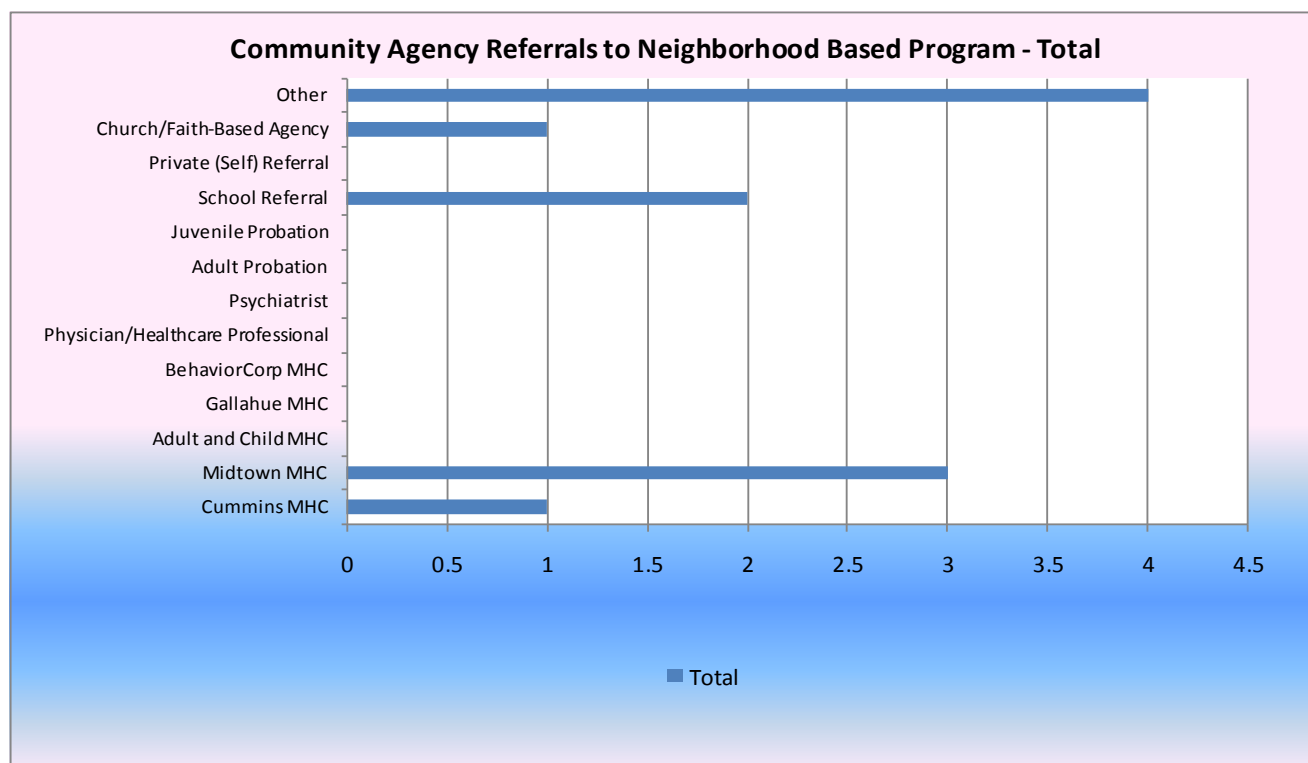
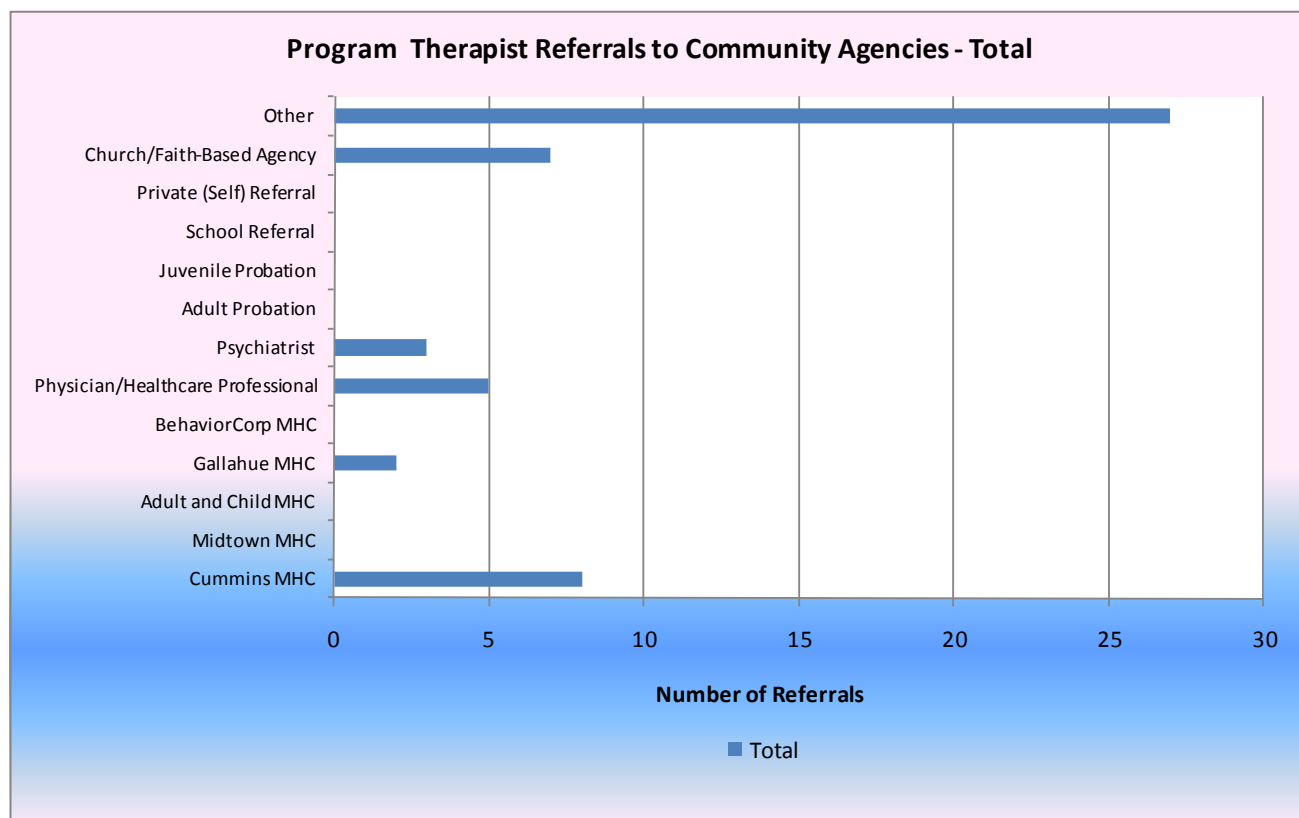


Individual Sessions by Presenting Issue:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Crisis:	4	1			5
Depression:	44	102			146
Schizophrenia/Bi Polar Disorder/Severe Personality Disorders:	27	76			103
Anxiety:	17	33			50
Domestic Abuse:	1	1			2
Substance Abuse:		4			4
Disruptive Behavior (Oppositional/Conduct):		3			3
Attention Deficit Disorder:		3			3
Psychoeducational:	2	1			3
Interpersonal Relationships:	12	28			40
None Specified:					
Anger Management:	1	6			7
Adjustment Disorder:	6	4			10
Dual Diagnosis:					
Abuse Issues (Emotional; Psychological; Verbal):	4				4
Abuse Issues (Physical):	1				1
Case Management:	35	19			54
Parenting Education:	1				1
Totals:	155	281			436

Program Summary - All Service Categories

Comparison of Total Number Service Category Sessions Versus Unduplicated Number of Persons Seen/Served	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Number of Individual Sessions:	155	281			436
Total Unduplicated Persons Seen (Individual Sessions):	78	99			156
Total Number of Participants for Family Counseling:	6	27			33
Total Unduplicated Persons Seen (Family Sessions):	4	8			10
Total Number of Participants for Couples Counseling:	6	17			23
Total Unduplicated Persons Seen (for Couples Counseling):	5	13			16
Total Number of Group Contacts:	584	76			660
Total Unduplicated Persons Seen (in Group):	250	12			255
Total Number of Phone Contacts:	30	26			56
Total Unduplicated Phone Contacts:	22	21			42
Total Number of Sessions/Contacts	781	427			1208
Total Unduplicated Persons Seen/Served (across all categories)	338	125			412

Program Summary - All Referral Activity



Please Note:

Other in referral sections refers to referrals to or from: community center staff, local food pantries, DCS, holiday assistance, housing assistance, local library, and substance abuse support programs.

Program Summary – La Plaza Center Martha Melloy, Provider

I. Individual Sessions by Age Groupings:

Individual Sessions by Age	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Age 0-6:					
Age 7-17:					
Age 18-55:	48	126			174
Age 56+:	5	11			16
Not Listed:	1				1
Totals:	54	137			191

II. Individual Sessions by Sex:

Individual Sessions by Sex	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Female:	47	114			161
Male:	7	23			30
Not Listed:					
Totals:	54	137			191

III. Individual Sessions by Race:

Individual Sessions by Race	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hispanic:	53	137			190
African American/Black:					
Caucasian/White:	1				1
Multicultural:					
Native American:					
Asian:					
Other:					
Not Listed:					
Totals:	54	137			191

IV. Individual Sessions by Presenting Issues:

Individual Sessions by Presenting Issue:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Crisis:					
Depression:	25	67			92
Schizophrenia/Bi Polar Disorder/Severe Personality Disorders:	1	3			4
Anxiety:	7	21			28
Domestic Abuse:	1	1			2
Substance Abuse:		3			3
Disruptive Behavior (Oppositional/Conduct):					
Attention Deficit Disorder:					
Psychoeducational:					
Interpersonal Relationships:	7	26			33
None Specified:					
Anger Management:		4			4
Adjustment Disorder:	4	2			6
Dual Diagnosis:					
Abuse Issues (Emotional; Psychological; Verbal):					
Abuse Issues (Physical):					
Case Management:	9	10			19
Parenting Education:					
Totals:	54	137			191

La Plaza Summary - All Service Categories

Comparison of Total Number Service Category Sessions Versus Unduplicated Number of Persons Seen/Served	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Number of Individual Sessions:	54	137			191
Total Unduplicated Persons Seen (Individual Sessions):	34	64			77
Total Number of Participants for Family Counseling:					
Total Unduplicated Persons Seen (Family Sessions):					
Total Number of Participants for Couples Counseling:	6	16			22
Total Unduplicated Persons Seen (for Couples Counseling):	5	12			15
Total Number of Group Contacts:	1	2			3
Total Unduplicated Persons Seen (in Group):	1	2			3
Total Number of Phone Contacts:	9	16			25
Total Unduplicated Phone Contacts:	8	16			23
Total Number of Sessions/Contacts	70	171			241
Total Unduplicated Persons Seen/Served (across all categories)	47	80			103

*** NOTE: where there are blank spaces in the hour's report – that depicts no time worked during that week (vacation time).**

La Plaza – Therapist Hours

Week Number:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
1	32				32
2	32	36			68
3	40	36			76
4	40	28			68
5	40	36			76
6	40	36			76
7		36			36
8	32	16			48
9	32	36			68
10	32	32			64
11	32	32			64
12	32	36			68
13	36				36
Totals:	420	360			780

La Plaza – Referral Activity

LaPlaza Program Therapist Referrals to Community Agencies	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Cummins MHC					
Midtown MHC					
Adult and Child MHC					
Gallahue MHC		2			2
BehaviorCorp MHC					
Physician/Healthcare Professional		1			1
Psychiatrist	1	2			3
Adult Probation					
Juvenile Probation					
School Referral					
Private (Self) Referral					
Church/Faith-Based Agency	1				1
Other	1	13			14

Community Agency Referrals to LaPlaza - Neighborhood Based Program	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Cummins MHC					
Midtown MHC					
Adult and Child MHC					
Gallahue MHC					
BehaviorCorp MHC					
Physician/Healthcare Professional					
Psychiatrist					
Adult Probation					
Juvenile Probation					
School Referral					
Private (Self) Referral					
Church/Faith-Based Agency					
Other					

La Plaza – Number of HAP Registrations in Quarter

Q1	Q2	Q3	Q4	Total
25	17			42

La Plaza Center Report

Current Therapist: Martha Melloy

Consumer Related & Center Activities

- Martha continues to provide services at La Plaza. Martha continues to provide group services for women (as a specialized mental health focused support group), and an addictions group for court-ordered clients. Martha has begun to research a group for the LBGT population to provide for consumers within the Hispanic community. She reported observing this group in English at Gallahue.
- La Plaza continues to have information re: mental health program located at the front desk with the receptionist for clients as they come into or are departing from the center. Martha also contacts various centers/agencies in the community to inform them of the mental health services offered at La Plaza.
- 40 initial assessments were completed during the 2nd quarter.

Staff Related Activities

- Martha continues to work as a team member with several of the staff at La Plaza. She continues to work closely with the receptionist who takes client calls, sets intake appointments, and checks clients in for appointments.
- Martha provided mental health education to 10 staff at La Plaza during 2nd quarter. She provided information regarding: teen suicide, nonviolent communication and dealing with angry clients, coping with suicidal thoughts and the stages of change.
- During a meeting with Martha in September, she discussed the importance of the program and how she is working more closely with the staff due to increased need of consumers coming into La Plaza with multiple issues.

Community Education/Activity

- Martha participated preparation for Fiesta 2010. Fiesta occurred 9/18/2010 in downtown Indianapolis. This is a main event that La Plaza hosts each year for the Hispanic community.

Monthly/Bi-Monthly Meetings

1. 9/1/2010 – Met with Miriam Acevedo-Davis, Center Director and Martha Melloy for the strategic plan meeting. Discussed current programming at the center, how the programming is going, and reviewed chain of command while Program Manager was out on maternity leave. Also reviewed to-do list for Therapist during Program Manager's leave. Discussed continual stream of clients coming in doors at La Plaza. Center Director stated program is going well, as did Therapist.
 2. 9/20/2010 - Followed up with Martha Melloy, La Plaza Therapist, for a face-to-face meeting prior to Manager's maternity leave. Reviewed upcoming programming, and reviewed task list to be completed while Manager was on leave. Discussed chain of command re: questions/concerns during Manager's leave.
 3. 11/3/2010 – Martha attended the quarterly Therapist meeting.
 4. 11/17/2010 – Conference call scheduled with La Plaza did not occur due to Therapist working a client in crisis. Therapist forwarded a detailed email to Dr. Buck re: current programming at La Plaza. No concerns were discussed. Programming was running well. Dr. Buck and Therapist did correspond by email and discussed follow up if needed and could schedule an alternative date.
- 17 ANSA's completed during 2nd quarter. No staff meetings were attended during 2nd quarter.
 - Next meeting January 2011.

Program Summary – Forest Manor Center

I. Individual Sessions by Age Groupings:

Individual Sessions by Age	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Age 0-6:	2				2
Age 7-17:	5				5
Age 18-55:	35				35
Age 56+:	1				1
Not Listed:	6				6
Totals:	49				49

II. Individual Sessions by Sex:

Individual Sessions by Sex	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Female:	32				32
Male:	17				17
Not Listed:					
Totals:	49				49

III. Individual Sessions by Race:

Individual Sessions by Race	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hispanic:					
African American/Black:	41				41
Caucasian/White:	8				8
Multicultural:					
Native American:					
Asian:					
Other:					
Not Listed:					
Totals:	49				49

IV. Individual Sessions by Presenting Issues:

Individual Sessions by Presenting Issue:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Crisis:	3				3
Depression:	7				7
Schizophrenia/Bi Polar Disorder/Severe Personality Disorders:	3				3
Anxiety:	2				2
Domestic Abuse:					
Substance Abuse:					
Disruptive Behavior (Oppositional/Conduct):					
Attention Deficit Disorder:					
Psychoeducational:	2				2
Interpersonal Relationships:	3				3
None Specified:					
Anger Management:					
Adjustment Disorder:	1				1
Dual Diagnosis:					
Abuse Issues (Emotional; Psychological; Verbal):	1				1
Abuse Issues (Physical):					
Case Management:	26				26
Parenting Education:	1				1
Totals:	49				49

Forest Manor Center Summary - All Service Categories

Comparison of Total Number Service Category Sessions Versus Unduplicated Number of Persons Seen/Served	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Number of Individual Sessions:	49				49
Total Unduplicated Persons Seen (Individual Sessions):	19				19
Total Number of Participants for Family Counseling:					
Total Unduplicated Persons Seen (Family Sessions):					
Total Number of Participants for Couples Counseling:					
Total Unduplicated Persons Seen (for Couples Counseling):					
Total Number of Group Contacts:	169				169
Total Unduplicated Persons Seen (in Group):	114				114
Total Number of Phone Contacts:	14				14
Total Unduplicated Phone Contacts:	9				9
Total Number of Sessions/Contacts	232				232
Total Unduplicated Persons Seen/Served (across all categories)	128				128

*** NOTE: Services were cut at Forest Manor during 2nd quarter.**

Forest Manor – Therapist Hours

Week Number:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
1	16				16
2	32				32
3	33				33
4	23				23
5	32				32
6	32				32
7	36				36
8	16				16
9	4				4
10					
11					
12					
13					
Totals:	224				224

Forest Manor – Referral Activity

Forest Manor Program Therapist Referrals to Community Agencies	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Cummins MHC	1				1
Midtown MHC					
Adult and Child MHC					
Gallahue MHC					
BehaviorCorp MHC					
Physician/Healthcare Professional					
Psychiatrist					
Adult Probation					
Juvenile Probation					
School Referral					
Private (Self) Referral					
Church/Faith-Based Agency	4				4
Other	3				3

Community Agency Referrals to Forest Manor - Neighborhood Based Program	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Cummins MHC					
Midtown MHC					
Adult and Child MHC					
Gallahue MHC					
BehaviorCorp MHC					
Physician/Healthcare Professional					
Psychiatrist					
Adult Probation					
Juvenile Probation					
School Referral					
Private (Self) Referral					
Church/Faith-Based Agency					
Other	1				1

Forest Manor– Number of HAP Registrations in Quarter

Q1	Q2	Q3	Q4	Total
0				0

Forest Manor Center Report

Current Therapist:

No activity took place at Forest Manor during 2nd quarter due to services being moved to an alternative site. 9/2010 - Program Manager did provide resources to the Center for referral of consumers to alternative mental health treatment due to services being relocated.

Staff Related Activities

- Staff was provided a resource list with community resources for mental health services to refer consumers coming to the center in need of services due to relocation of services.

Program Summary – Hawthorne Center Stephanie Sanchez, Provider

I. Individual Sessions by Age Groupings:

Individual Sessions by Age	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Age 0-6:					
Age 7-17:	3	15			18
Age 18-55:	37	99			136
Age 56+:	12	30			42
Not Listed:					
Totals:	52	144			196

II. Individual Sessions by Sex:

Individual Sessions by Sex	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Female:	32	77			109
Male:	20	67			87
Not Listed:					
Totals:	52	144			196

III. Individual Sessions by Race:

Individual Sessions by Race	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hispanic:	2	10			12
African American/Black:	5	10			15
Caucasian/White:	45	119			164
Multicultural:		5			5
Native American:					
Asian:					
Other:					
Not Listed:					
Totals:	52	144			196

IV. Individual Sessions by Presenting Issues:

Individual Sessions by Presenting Issue:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Crisis:	1	1			2
Depression:	12	35			47
Schizophrenia/Bi Polar Disorder/Severe Personality Disorders:	23	73			96
Anxiety:	8	12			20
Domestic Abuse:					
Substance Abuse:		1			1
Disruptive Behavior (Oppositional/Conduct):		3			3
Attention Deficit Disorder:		3			3
Psychoeducational:		1			1
Interpersonal Relationships:	2	2			4
None Specified:					
Anger Management:	1	2			3
Adjustment Disorder:	1	2			3
Dual Diagnosis:					
Abuse Issues (Emotional; Psychological; Verbal):	3				3
Abuse Issues (Physical):	1				1
Case Management:		9			9
Parenting Education:					
Totals:	52	144			196

Hawthorne Center Summary - All Service Categories

Comparison of Total Number Service Category Sessions Versus Unduplicated Number of Persons Seen/Served	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Number of Individual Sessions:	52	144			196
Total Unduplicated Persons Seen (Individual Sessions):	25	35			60
Total Number of Participants for Family Counseling:	6	27			33
Total Unduplicated Persons Seen (Family Sessions):	4	8			10
Total Number of Participants for Couples Counseling:		1			1
Total Unduplicated Persons Seen (for Couples Counseling):		1			1
Total Number of Group Contacts:	414	74			488
Total Unduplicated Persons Seen (in Group):	135	10			138
Total Number of Phone Contacts:	4	10			14
Total Unduplicated Phone Contacts:	4	5			9
Total Number of Sessions/Contacts	476	256			732
Total Unduplicated Persons Seen/Served (across all categories)	162	45			180

*** NOTE:** where there are blank spaces in the hour's report – that depicts no time worked during that week (vacation time).

Hawthorne Center – Therapist Hours

Week Number:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
1	24	32			56
2	32	32			64
3	32	32			64
4	32	32			64
5	16	32			48
6	32	32			64
7	32	32			64
8	32	24			56
9	32	32			64
10	24	32			56
11	32	32			64
12	32	24			56
13	32				32
Totals:	384	368			752

Hawthorne Center – Referral Activity

Hawthorne Program Therapist Referrals to Community Agencies	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Cummins MHC	5	2			7
Midtown MHC					
Adult and Child MHC					
Gallahue MHC					
BehaviorCorp MHC					
Physician/Healthcare Professional		4			4
Psychiatrist					
Adult Probation					
Juvenile Probation					
School Referral					
Private (Self) Referral					
Church/Faith-Based Agency		2			2
Other	2	8			10

Community Agency Referrals to Hawthorne - Neighborhood Based Program	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Cummins MHC	1				1
Midtown MHC	2	1			3
Adult and Child MHC					
Gallahue MHC					
BehaviorCorp MHC					
Physician/Healthcare Professional					
Psychiatrist					
Adult Probation					
Juvenile Probation					
School Referral		2			2
Private (Self) Referral					
Church/Faith-Based Agency	1				1
Other	3				3

Hawthorne– Number of HAP Registrations in Quarter

Q1	Q2	Q3	Q4	Total
9	16			25

Hawthorne Center Report

Current Therapist: Stephanie Sanchez

Consumer Related & Center Activities

- Stephanie continues to provide services at Hawthorne. She continues to provide anger management and social skills groups for children and youth. She also provides services in group format for the seniors.
- Stephanie assisted in staff orientation for the new Therapists for the Kaleidoscope position.
- Stephanie continues to incorporate flyers that promote mental health program and services at the center. The flyers are posted in both buildings and in the receptionist area.
- Stephanie continues to support various center activities and events as they occur at the center. During 2nd quarter she participated in a Thanksgiving celebration, senior holiday program, and the annual Hootenanny festival/fundraiser at Hawthorne Center.

Staff Related Activities

- Stephanie also continues to educate the staff by increased awareness of various mental health issues with mental health education sheets. 5 staff was educated during 2nd quarter. Education was presented re: parenting, fair fighting, signs of child abuse, assertiveness, defiant children and parental involvement, dealing with agitated consumers, and community resources.

Bi-Monthly Meetings:

- 9/1/2010 – Met with Stephanie Sanchez, Therapist and Diane Arnold, Center Director for the strategic plan meeting. Discussed current programming at the center, difficult clients and how Therapist and Center staff are working together to help clients, how the programming is going, and reviewed chain of command while Program Manager was out on maternity leave. Reviewed Therapist to-do list during Program Manager's leave. Discussed continual stream of clients coming in doors at La Plaza. Center Director stated program is going well, as did Therapist.
- 9/22/2010 - Followed up with Stephanie Sanchez, Hawthorne Therapist, for a face-to-face meeting prior to Manager's maternity leave. Reviewed current programming, upcoming programming, and reviewed task list to be completed while Manager was on leave. Again discussed chain of command re: questions/concerns during Manager's leave.
- 11/3/2010 – Stephanie attended the quarterly Therapist meeting.
- 11/17/2010 – Conference calls were scheduled with Therapist and Center Directors. Hawthorne Center conference call discussed overall programming. Things going well at the center. Discussed upcoming holiday season and potential increase of services due to clients in need. Dr. Buck informed for Therapist to con't with current programming and reviewed schedule through when Program Manager would return in mid-December.
- 16 CANS/ANSA's were completed during 2nd quarter. 4 staff meetings were attended. These meetings took place during summer camp. 7 intake assessments were completed during 1st quarter.
- Next meeting in January 2011.

Program Summary – InteCare, Inc/Other Community Centers
NaKaisha Tolbert-Banks, Neighborhood Community Services Program Manager

I. Individual Sessions by Age Groupings:

Individual Sessions by Age	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Age 0-6:					
Age 7-17:					
Age 18-55:					
Age 56+:					
Not Listed:					
Totals:					

II. Individual Sessions by Sex:

Individual Sessions by Sex	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Female:					
Male:					
Not Listed:					
Totals:					

III. Individual Sessions by Race:

Individual Sessions by Race	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hispanic:					
African American/Black:					
Caucasian/White:					
Multicultural:					
Native American:					
Asian:					
Other:					
Not Listed:					
Totals:					

IV. Individual Sessions by Presenting Issues:

Individual Sessions by Presenting Issue:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Crisis:					
Depression:					
Schizophrenia/Bi Polar Disorder/Severe Personality Disorders:					
Anxiety:					
Domestic Abuse:					
Substance Abuse:					
Disruptive Behavior (Oppositional/Conduct):					
Attention Deficit Disorder:					
Psychoeducational:					
Interpersonal Relationships:					
None Specified:					
Anger Management:					
Adjustment Disorder:					
Dual Diagnosis:					
Abuse Issues (Emotional; Psychological; Verbal):					
Abuse Issues (Physical):					
Case Management:					
Parenting Education:					
Totals:					

InteCare/Other Community Centers Summary – All Service Categories

Comparison of Total Number Service Category Sessions Versus Unduplicated Number of Persons Seen/Served	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Number of Individual Sessions:					
Total Unduplicated Persons Seen (Individual Sessions):					
Total Number of Participants for Family Counseling:					
Total Unduplicated Persons Seen (Family Sessions):					
Total Number of Participants for Couples Counseling:					
Total Unduplicated Persons Seen (for Couples Counseling):					
Total Number of Group Contacts:					
Total Unduplicated Persons Seen (in Group):					
Total Number of Phone Contacts:	3				3
Total Unduplicated Phone Contacts:	1				1
Total Number of Sessions/Contacts	3				3
Total Unduplicated Persons Seen/Served (across all categories)	1				1

Program Summary – Kaleidoscope Youth center Brenda Hardin, Provider

I. Individual Sessions by Age Groupings:

Individual Sessions by Age	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Age 0-6:					
Age 7-17:					
Age 18-55:					
Age 56+:					
Not Listed:					
Totals:					

II. Individual Sessions by Sex:

Individual Sessions by Sex	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Female:					
Male:					
Not Listed:					
Totals:					

III. Individual Sessions by Race:

Individual Sessions by Race	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hispanic:					
African American/Black:					
Caucasian/White:					
Multicultural:					
Native American:					
Asian:					
Other:					
Not Listed:					
Totals:					

IV. Individual Sessions by Presenting Issues:

Individual Sessions by Presenting Issue:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Crisis:					
Depression:					
Schizophrenia/Bi Polar Disorder/Severe Personality Disorders:					
Anxiety:					
Domestic Abuse:					
Substance Abuse:					
Disruptive Behavior (Oppositional/Conduct):					
Attention Deficit Disorder:					
Psychoeducational:					
Interpersonal Relationships:					
None Specified:					
Anger Management:					
Adjustment Disorder:					
Dual Diagnosis:					
Abuse Issues (Emotional; Psychological; Verbal):					
Abuse Issues (Physical):					
Case Management:					
Parenting Education:					
Totals:					

Kaleidoscope Youth Center Summary - All Service Categories

Comparison of Total Number Service Category Sessions Versus Unduplicated Number of Persons Seen/Served	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Number of Individual Sessions:					
Total Unduplicated Persons Seen (Individual Sessions):					
Total Number of Participants for Family Counseling:					
Total Unduplicated Persons Seen (Family Sessions):					
Total Number of Participants for Couples Counseling:					
Total Unduplicated Persons Seen (for Couples Counseling):					
Total Number of Group Contacts:					
Total Unduplicated Persons Seen (in Group):					
Total Number of Phone Contacts:					
Total Unduplicated Phone Contacts:					
Total Number of Sessions/Contacts					
Total Unduplicated Persons Seen/Served (across all categories)					

*** NOTE: The Therapist began orientation and work for the program 12/20/10. The Therapist was no longer at the center as of 1/12/2011. – See center report for additional details.**

Kaleidoscope Youth Center – Therapist Hours

Week Number:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
1			31		31
2			12		12
3					
4					
5					
6					
7					
8					
9					
10					
11					
12		32			32
13					
Totals:		32	43		75

Kaleidoscope Youth Center – Referral Activity

****Note – There was no referral activity for Kaleidoscope during 2nd quarter. This information was not uploaded due to no activity.***

Kaleidoscope – Number of HAP Registrations in Quarter

Q1	Q2	Q3	Q4	Total
	0			0

Kaleidoscope Youth Center Report

Current Therapist: Brenda Hardin

**Note: Brenda Hardin is no longer with the NB program. On 1/11/2011, Ms. Hardin and Exec. Director at Kaleidoscope had difficulty coming to an agreement re: several issues re: programming. It was stated that Exec. Director believed Therapist may not be a good match for the center. Over the course of a few days, Program Manager was in contact with Aspire to determine if Therapist would con't to be located at the center, or if she would be removed. As of 1/14/2010, Therapist was no longer going to be placed at Kaleidoscope. Aspire currently is to provide coverage for this center. Aspire informed InteCare that they would have to repost the position and hire outside of Aspire as they did not have an internal employee on staff to fill the current opening. Aspire came on board in September 2010 to staff one center of the NB program.*

Consumer Related & Center Activities & Staff related activities

- Brenda began at the Center at 12/20/2010. With the Christmas and New Years holiday, the children were not at the center for two weeks. The center was open for the Therapist to become acquainted with the center, the center staff, and develop curriculums for programming. The week of 12/27/2010 – the Therapist was at Aspire for the week due to con't orientation at Aspire, and Kaleidoscope being closed for a portion of the week. Therapist resumed services on 1/3/2011.

Staff Related Activities

- Brenda became oriented with center staff. She informed staff of her role at the center and discussed some of the services she would be providing.

Bi-Monthly Meetings:

- 12/20/2010 – Met with Kaleidoscope Director and Therapist to discuss program, services, and to answer questions Therapist had re: position. Orientation of center was conducted.
- 12/22/2010 – Met with Therapist and Kaleidoscope Director. Reviewed with Therapist the web-based system, surveys, reporting, etc. as it pertains to the position. Then discussed in detail services that would be provided, Therapist schedule, and what needed to be done prior to children returning to the center after holiday break.
- 0 CANS/ANSA's were completed during 2nd quarter. 0 staff meetings were attended. 0 intake assessments were completed during 2nd quarter.
- Next meeting in January 2011.

Program Summary – Clemente Center

I. Individual Sessions by Age Groupings:

Individual Sessions by Age	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Age 0-6:					
Age 7-17:					
Age 18-55:					
Age 56+:					
Not Listed:					
Totals:					

II. Individual Sessions by Sex:

Individual Sessions by Sex	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Female:					
Male:					
Not Listed:					
Totals:					

III. Individual Sessions by Race:

Individual Sessions by Race	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Hispanic:					
African American/Black:					
Caucasian/White:					
Multicultural:					
Native American:					
Asian:					
Other:					
Not Listed:					
Totals:					

IV. Individual Sessions by Presenting Issues:

Individual Sessions by Presenting Issue:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Crisis:					
Depression:					
Schizophrenia/Bi Polar Disorder/Severe Personality Disorders:					
Anxiety:					
Domestic Abuse:					
Substance Abuse:					
Disruptive Behavior (Oppositional/Conduct):					
Attention Deficit Disorder:					
Psychoeducational:					
Interpersonal Relationships:					
None Specified:					
Anger Management:					
Adjustment Disorder:					
Dual Diagnosis:					
Abuse Issues (Emotional; Psychological; Verbal):					
Abuse Issues (Physical):					
Case Management:					
Parenting Education:					
Totals:					

Clemente Center Summary - All Service Categories

Comparison of Total Number Service Category Sessions Versus Unduplicated Number of Persons Seen/Served	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Total Number of Individual Sessions:					
Total Unduplicated Persons Seen (Individual Sessions):					
Total Number of Participants for Family Counseling:					
Total Unduplicated Persons Seen (Family Sessions):					
Total Number of Participants for Couples Counseling:					
Total Unduplicated Persons Seen (for Couples Counseling):					
Total Number of Group Contacts:					
Total Unduplicated Persons Seen (in Group):					
Total Number of Phone Contacts:					
Total Unduplicated Phone Contacts:					
Total Number of Sessions/Contacts					
Total Unduplicated Persons Seen/Served (across all categories)					

*** NOTE: Clemente Center has not yet begun to provide services to consumers. Activity is to begin in 3rd quarter.**

Clemente Center – Therapist Hours

Week Number:	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
Totals:					

Clemente Center – Referral Activity

***Note – There was no referral activity for Clemente Center during 2nd quarter. This information was not uploaded due to no activity.**

Clemente Center – Number of HAP Registrations in Quarter

Q1	Q2	Q3	Q4	Total

Clemente Center Report

There is currently no activity to report for Clemente Center.

- Follow up conference call with Clemente Center Asst. Director/Director in January 2011. Director will be out on leave end of December through mid to late January 2011.
- Center site visits tour to be scheduled for Marion County when Center Director of Clemente Center returns from leave. Site visits tentatively scheduled for beginning of February 2011.
- Center site visit and partnership meeting to be scheduled for InteCare and Regional Mental Health at Clemente Center for mid-late February 2011.
- Next meeting in February 2011.

InteCare/Other Community Centers Report

UPCOMING Groups:

1. I am scheduled to conduct a group at CAFÉ with the senior program in February 2011. Providing mental health education to seniors and any staff desiring to attend.

Program Manager Summary

Program Manager Activities – General Overview

Activities for most of 2nd quarter were assumed by Geoff Buck and Becca Sigafus (October/November/partial December) as the Program Manager was on maternity leave. Activities assumed were also provided to DMHA in coverage plan sent in September 2010. NaKaisha resumed duties 12/13/10.

1. 9/7/2010 – Program Manager had a conference call with Lake County mental health center (Geminus) to discuss mental health services being provided in the area, gave an overview of NB services and desire to partnership with a CMHC and neighborhood community center in the region. Program Manager was given contact info. for Regional Behavioral Health Director.
2. 9/15/2010 – Conference call with Kaleidoscope Center Director to discuss NB program and locating services at the center. Discussed a time for a site visit and needs of consumers in the area of the center. On call: Ms. Darby, Director, Program Manager and CEO from InteCare.
3. 9/20/2010 – Followed up with Martha Melloy, La Plaza Therapist, for a face-to-face meeting prior to Manager's maternity leave. Reviewed current programming, upcoming programming, and reviewed task list to be completed while Manager was on leave. Discussed chain of command re: questions/concerns during Manager's leave.
4. 9/22/2010 - Followed up with Stephanie Sanchez, Hawthorne Therapist, for a face-to-face meeting prior to Manager's maternity leave. Reviewed current programming, upcoming programming, and reviewed task list to be completed while Manager was on leave. Discussed chain of command re: questions/concerns during Manager's leave.
5. 9/22/2010 – Site visit conducted at Kaleidoscope. In attendance, Kaleidoscope Director, Program Manager and CEO of InteCare. Toured center and discussed programming and services to be provided at the center.
6. 9/29/2010 – Conference call with Regional Mental Health Center Clinical Director to discuss the NB program, how the program works, potential partnership, and arranging for a site visits tour of the program when Manager was back from maternity leave.
7. 9/30/2010 – Meeting held at Kaleidoscope to discuss staffing the position and services to be provided. In attendance, Director of Kaleidoscope, CEO and COO of InteCare, and clinical supervisor from Aspire. Outcome: Therapists to begin 10/11/2010.
8. 10/2010 – Geoff Buck maintained regular weekly contact with the Program Therapists by email. Therapists emailed weekly reports of activity, questions, and concerns re: program. Geoff responded appropriately to all correspondence. Becca Sigafus was also included in the correspondence.
9. 10/28/2010 – Geoff Buck ran the Advisory Committee Meeting. Two members were in attendance for the meeting. Kaleidoscope Director and Cummins Supervisor. The quarterly report was reviewed and members informed that the report was for the months of July and August. Discussed the status of programming at each center and that

Kaleidoscope was the new center added to the program as services would no longer be offered at Forest Manor.

10. 11/3/2010 – Becca Sigafus ran the Quarterly Therapist Meeting. Martha Melloy and Stephanie Sanchez attended the meeting. The 1st quarter report was reviewed. Program Therapists reviewed happenings at each center and how things are going. Discussed their current groups. Martha was provided feedback re: potential new group for LGBT group for clients in the Hispanic community. Discussed con't email correspondence with Dr. Buck until Program Manager's return in mid-December 2010.
11. 11/17/2010 – Conference calls were scheduled with Therapist and Center Directors. Hawthorne Center conference call discussed overall programming. Things going well at the center. Discussed upcoming holiday season and potential increase of services due to clients in need. Dr. Buck informed for Therapist to con't with current programming and reviewed schedule through when Program Manager would return in mid-December.
12. 11/17/2010 – Conference call scheduled with La Plaza did not occur due to Therapist working a client in crisis. Therapist forwarded a detailed email to Dr. Buck re: current programming at La Plaza. No concerns were discussed. Programming was running well. Dr. Buck and Therapist did correspond by email and discussed follow up if needed and could schedule an alternative date.
13. 11/2010 – Geoff Buck contacted and maintained regular contact by email and phone with Regional Behavioral Health and Clemente Center staff during November re: expansion of Neighborhood Based Services. As InteCare had received a timeline to receive contracts of partnerships (MOU's) with potential partners, this required regular ongoing contact to ensure that MOU's were received prior to the 11/30 deadline. MOU's were received. He informed both centers that Program Manager would follow up in mid-December when back from leave.
14. 11/2010 – Geoff Buck maintained regular weekly contact with the Program Therapists by email. Therapists emailed weekly reports of activity, questions, and concerns re: program. Geoff responded appropriately to all correspondence. Becca Sigafus was also included in the correspondence.
15. 12/2010 – Geoff Buck maintained regular weekly contact with the Program Therapists by email. Therapists emailed weekly reports of activity, questions, and concerns re: program. Geoff responded appropriately to all correspondence. Becca Sigafus was also included in the correspondence. Correspondence occurred through 12/10/10. Program Manager began contact with Therapist as of 12/13/2010 when back from maternity leave.
16. 12/13/2010 – Program Manager followed up with Aspire to determine if position had been restaffed for Kaleidoscope Center. Manager was informed that new Therapist had been hired outside of Aspire and began orientation on 12/13/10. Manager was informed that orientation would be one week, and then Therapist would begin at Kaleidoscope on 12/20/2010. Holiday schedule was discussed, and Manager stated that she would conduct program orientation with the Therapist during the week of 12/20.
17. 12/13/2010 – Followed up with Regional Mental Health Director to discuss date/time for center site visits tour in Marion County. Date set for 1/12/2011.
18. 12/20/2010 – Met with Kaleidoscope Director and Therapist to discuss program, services, and to answer questions Therapist had re: position. Orientation of center was conducted.
19. 12/22/2010 – Met with Therapist and Kaleidoscope Director. Reviewed with Therapist the web-based system, surveys, reporting, etc. as it pertains to the position. Then discussed in detail services that would be provided, Therapist schedule, and what needed to be done prior to children returning to the center after holiday break.

Program Manager Summary (continued)

2. Bi-Monthly/Quarterly Meeting Dates

*See each individual Center section for bi-monthly strategic plan meeting information.

- **10/28/2010** – Quarterly Advisory Committee Meeting held. Geoff Buck ran this meeting. 1st quarter report was reviewed. (See Program Manager activities for more detail).
- **11/3/2010** – Quarterly Therapist Meeting held. Meeting was run by Becca Sigafus. Reviewed the 1st quarter report. (See Program Manager activities for more detail).

3. Outreach Strategy

- 9/10 - Program Manager continues to market the program at various community meetings, networking opportunities. Program Manager provided Lake County centers with information re: NB program to familiarize them with the program, its functions, and began discussing potential partnerships.

4. Staff/Community Trainings -

10 & 11/2010 – Mental Health education sheets were provided to 9 staff at InteCare. Geoff Buck was given educational sheets prior to the Managers leave and distributed the sheets to staff. Mental Health education discussed: mental health services and when to seek treatment and substance abuse services, how to access, and what the appointment will entail.

Updates Regarding Funding Proposals (including timeframes and status)

Fund Development Contacts/Meetings:

1. 9/2010 – Reviewed funding status with Geoff Buck re: program. Discussed partnerships with Clemente Center and Regional Mental Health in Lake County. Discussed seeking grants that program may be eligible to submit a proposal or an inquiry to determine if the program would qualify.
2. 9/2010 – Also reviewed grants website online of various foundations that fund social service/human service projects to determine grants the program may qualify for moving forward.

5. Updates Regarding Funding Proposals (including timeframes and status)

Impact 100	Due: 1/15/2011	Will be submitting a Letter of Inquiry (LOI) to determine if the program will be eligible to submit an application for grant funds.

*There continue to be efforts to seek out additional funding/grant sources on a regular basis. As new sources are found – they will be added to the list and reported to DMHA each quarter.

GAF SCORES
2nd Quarter Report
(September 2010 – December 2010)

La Plaza (Melloy)			
<u>Client Initials</u>	<u>Original Score</u>	<u>GAF</u>	<u>GAF Score after 5th visit</u>
RP	57	+2	59
YD	50	+5	55
MR	58	+4	62
GC	55	+3	58
EH	60	+2	62
Difference in score 1 st to 5 th visit	280	+3.2%	296

Hawthorne (Sanchez)			
<u>Client Initials</u>	<u>Original Score</u>	<u>GAF</u>	<u>GAF Score after 5th visit</u>
JN	53	+5	58
LW	44	+3	47
AR	56	+4	60
YA	53	+8	61
JH	43	+5	48
Difference in score 1 st to 5 th visit	249	+5%	274

*Note: No scores were completed for 2nd quarter for Kaleidoscope due to staffing changes and a new Therapist having not seen clients for more than 5 visits. Clemente Center has not yet begun to provide services.

Total Number of GAF's completed	Original score (ALL)	Percentage of original score (ALL)	5th Visit score (ALL)	Percentage of 5th visit score (ALL)	Increase of GAF Scores 1st to 5th visit
10	529	52.9%	570	57%	+4.1%

Note: A portion of survey comments will be added below in each quarterly report submitted to the Division

- I think I will return to therapy.
- The therapy is helping to improve my marriage.
- Thanks to my Therapist who I give credit in helping me to do better.
- I believe that I am going to be better than before and the problems that I had with being nervous will get better, but only with help.